

CLICK & COLLECT

WITH HUBBED



CARBON
REDUCTION
INSTITUTE

ABOUT HUBBED

HUBBED is a technology company with a network of parcelpoints. Our technology creates cohesion between retailers, last mile logistics and consumers.

Our solutions streamline the parcel delivery experience, offering seamless services for pure play and omni channel retailers, through **HUBBED Click & Collect** and **Responsible Returns**. With a robust network of 2500+ locations open 24/7 including weekends and extended hours, consumers enjoy enhanced choice, convenience, and control over parcel pick up and drop off. This flexibility ensures they can manage their parcels at a time and location that suits them, contributing to an optimised and personalised experience.

Our vision is to transform the sustainability of last mile delivery.

Our network achieves this by assisting carriers and retailers in minimising the number of vehicle trips for home delivery, thereby reducing road congestion and carbon emissions. **Certified by the Carbon Reduction Institute of Australia**, HUBBED achieves nearly a 50% reduction in emissions compared to typical home delivery. Operating in Australia since 2014, we have successfully expanded our presence to additional markets, including New Zealand, Singapore, The Philippines, Taiwan, and South Korea with plans for further expansion.



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HUBBED PARCELPPOINTS

HUBBED Parcelpoints are the leading agnostic parcel collection point network in Australia.

Our parcelpoints are cost efficient and sustainable for both carriers and retailers.

We have 2500+ locations which are open 24/7 and extended hours including BP, National Storage, Pack & Send, Wotso and independent retailers.

Shoppers' preferences show that **52% surveyed would prefer to drop off returns at OOH (Out of Home) locations**, such as a convenience store or newsagent.

**The Rise of Delivery Choice 2023, HUBBED*



ABOUT OUR NETWORK OF HUBBED PARCELPPOINTS

- Locations are selected based on HUBBED's strict compliance measures
- We have a network of secure locations
- Staff at our locations are trained and professional
- By opting for HUBBED Click & Collect and Responsible Returns, we reduce carbon emissions by almost 50% compared to home delivery.

CLICK & COLLECT

HUBBED Click & Collect presents a modern alternative to the traditional in-store click & collect model, providing retailers and marketplaces with the flexibility to offer consumers an alternative delivery choice. Our extensive network of 2500+ locations, operating 24/7 including with extended hours, allows consumers to conveniently retrieve their parcels at a time and place that suits them best.

PICK YOUR PRODUCT

Consumer adds product to cart

PICK YOUR LOCATION

Consumer picks a convenient location

PICK YOUR TIME

Consumer picks up parcel at a time that suits them

PLUG-INS AVAILABLE ON:



OR INTEGRATE WITH API

TECHNOLOGY FEATURES

- Access by API/Shipping API
- Agnostic carrier solution
- Subscription based model
- Management dashboard
- Complete track & trace
- SMS & email notification
- Digital PIN code
- eCommerce retailer & marketplace cart integration

BENEFITS

- Using a carbon neutral certified service like HUBBED Parcelpoints helps you meet your own carbon reduction targets.
- Parcel consolidation reduces delivery trips, congestion and therefore emissions.
- Support local, small, independent businesses.

HUBBED CLICK & COLLECT CONSUMER JOURNEY



Consumer shops
online



Consumer selects a
HUBBED parcel point at
check out



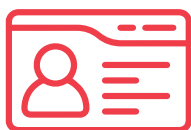
Carrier delivers parcel
to selected HUBBED
Parcelpoints location



Consumer receives
email and SMS
notification that
parcel is ready to
be collected



Consumer goes to the
HUBBED parcel point to
collect their parcel



Consumer presents
PIN and photo ID



Consumer collects
parcel



HUBBED

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