



RESPONSIBLE RETURNS

WITH **HUBBED**



CARBON
REDUCTION
INSTITUTE

ABOUT HUBBED

HUBBED is a technology company with a network of parcelpoints. Our technology creates cohesion between retailers, last mile logistics and consumers.

Our solutions streamline the parcel delivery experience, offering seamless services for pure play and omni channel retailers, through **HUBBED Click & Collect** and **Responsible Returns**. With a robust network of 2500+ locations open 24/7 including weekends and extended hours, consumers enjoy enhanced choice, convenience, and control over parcel pick up and drop off. This flexibility ensures they can manage their parcels at a time and location that suits them, contributing to an optimised and personalised experience.

Our vision is to transform the sustainability of last mile delivery.

Our network achieves this by assisting carriers and retailers in minimising the number of vehicle trips for home delivery, thereby reducing road congestion and carbon emissions. **Certified by the Carbon Reduction Institute of Australia**, HUBBED achieves nearly a 50% reduction in emissions compared to typical home delivery. Operating in Australia since 2014, we have successfully expanded our presence to additional markets, including New Zealand, Singapore, The Philippines, Taiwan, and South Korea with plans for further expansion.



HUBBED

HUBBED

SAVE 8%

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3

SAVE 8%

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EST. 1932, AUSTRALIA

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HUBBED PARCELPPOINTS

HUBBED Parcelpoints are the leading agnostic parcel collection point network in Australia.

Our parcelpoints are cost efficient and sustainable for both carriers and retailers.

We have 2500+ locations which are open 24/7 and extended hours including BP, National Storage, Pack & Send, Wotso and independent retailers.

Shoppers' preferences show that **52% surveyed would prefer to drop off returns at OOH (Out of Home) locations**, such as a convenience store or newsagent.

**The Rise of Delivery Choice 2023, HUBBED*



ABOUT OUR NETWORK OF HUBBED PARCELPPOINTS

- Locations are selected based on HUBBED's strict compliance measures
- We have a network of secure locations
- Staff at our locations are trained and professional
- By opting for HUBBED Click & Collect and Returns, we reduce carbon emissions by almost 50% compared to home delivery.

RESPONSIBLE RETURNS

Responsible Returns means that working with a carbon neutral certified service like HUBBED Parcelpoints, we can help you meet your own carbon reduction targets.

EASY
BOOKING

EASY
DROP-OFF

EASY
REFUND

TECHNOLOGY FEATURES

- SMS & email notifications
- eCommerce retailer & marketplace integration
- Digital pin code
- eCommerce portal for retailers
- Returns booking platform
- PUDD location finder
- Track & trace
- Agnostic carrier solution
- Paperless experience for consumers
- Online payment gateway
- Multi-language support

BENEFITS

- Retailers give their customers access to the HUBBED Parcelpoints Network - open 24/7 and extended hours including weekends - to drop off their returns.
- Convenient and secure drop off locations available for customers
- Sustainable solution - reduce carbon emissions with drop offs at a HUBBED Parcelpoints location vs. door-to-door carrier pick up.
- Parcel consolidation reduces total delivery trips, congestion and therefore emissions.
- Supports local, small independent businesses.

RESPONSIBLE RETURNS TECHNOLOGY

- Integration
- Returns Portal Solution

OUR TECHNOLOGY ENABLES THE NETWORK



DEVICE AGNOSTIC

Multi-device compliant applications.



NOTIFICATIONS

Customisable notifications, alerts & chats.



EASY

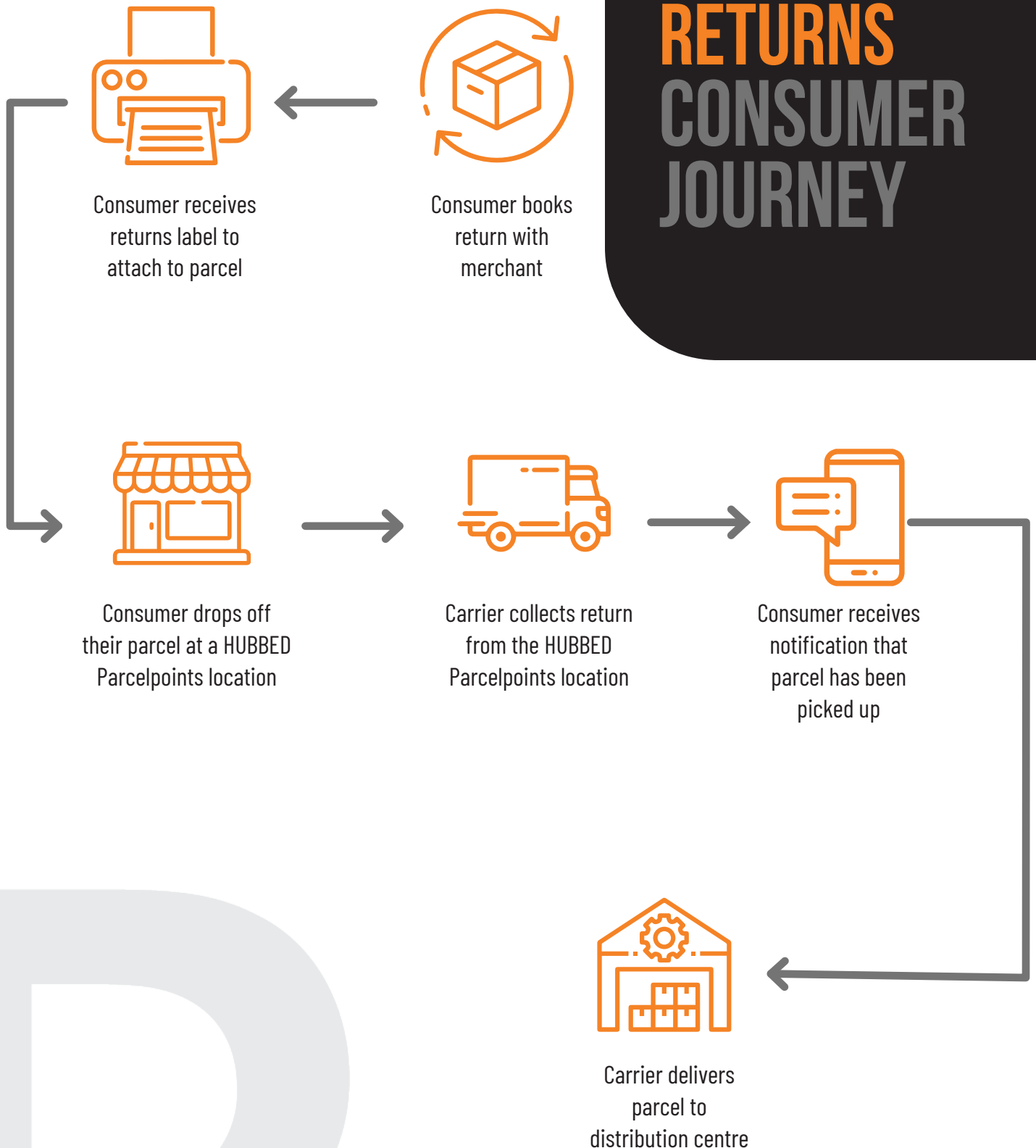
Simple & efficient.



GLOBAL

Configure & deploy anywhere at anytime.

HUBBED RESPONSIBLE RETURNS CONSUMER JOURNEY



HUBBED

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Contact us: hello@hubbed.com

